

<b>Tour Code</b> SBT/SH/04	<b>PADAS RIVER WHITE WATER RAFTING</b> ( new) EX-TENOM	<b>Min. Participants:</b> 2 Adults
<b>TOUR RATE (RM) per person</b>		
<b>ADULT</b> <b>220</b>	<b>CHILD</b> <b>130</b>	



0715am Pick up from hotel and transfer by coach / van to Tenom. Tenom is a town located in interior division of Sabah, east Malaysia on the Island of Borneo. The town was formally called Fort Birch in the colonial period.

10:45am Arrive at Tenom and a simple Lunch provided , after Lunch proceed to a village near Pangie, get change and get ready for the fun filled thrilled ride by using only plank of wood and several ball bearings (Flintstone ride/push cart trolley) up to Pangi. The thrilling yet scenic ride will take around 1 hour. Your luggage will be storing at our van and will be transferred to Beaufort Town.

11:30am - Upon reaching starting point, light refreshment will be served. Equipment will be provided to the guests; after gearing up, safety briefing will be given by river guide

13:00pm - The 30km white water rafting, making it the longest rafting journey in Borneo begins. After the 9th kilometers of rafting which covers seven classes III-IV rapids, a quick stop for a sumptuous lunch at Rayoh Station before continuing the rafting journey down the majestic rainforest of Borneo. Ending point will be at Halogilat then boat ride to Beaufort town.

17:00pm - Freshen up and onboard the coach back to hotel.

#### Important Note

- \*Participant must be physically fit
- \* Participant must be in the age of 5 years old to 65 years old.
- \* Child below 12 years must be accompanied by parent or guardian.
- \* Liability release form must be read, understood and signed by participants before tour commences.
- \* No alcoholic beverage provided.
- \* The company reserves the right to change venue if condition are beyond our control.
- \* Please inform when making booking if there is a special diet required e.g. vegetarian.
- \*\* Departure time varies from different hotels. Please check with your tour guide or our reservation staffs

#### Things you Should bring / wear

- \* Cash for payments / service vouchers
- \* Towel
- \* Slipper / Flip Flop Sandal
- \* Shorts / Bermuda Shorts, most preferably with waist strap.
- \* T - Shirt / Swimming Suit / Trunk
- \* Sun Block Lotion.
- \* Insect Repellant.
- \* Strap for spectacles / Shade.
- \* Goggles
- \* An additional set of clothing's.

Package exclusive Guide Tips. Travel Insurance

**Includes transfer, guide, equipments , BBQ lunch as stated in the package**

IMPORTANT NOTES: All tour pick up from outskirts hotels will incur surcharge **MYR40.00** Per Person per return (Private Pax) **MYR 20.00** Per Person per return (SIC Pax)

All tour pick up from one Borneo Hyper mall hotels will incur surcharge **MYR20.00** Per Person per return (Private Pax) **MYR 10.00** Per Person per return (SIC Pax)

# SANCTUARY BORNEO TRAVEL AGENCY SDN BHD

(KKKP No: 3998) (Co No: 649472-a)  
D4-6B, 4TH FLOOR, BLOCK D, PLAZA TANJUNG ARU, JLN MAT SALLEH, 88300  
KOTA KINABALU, SABAH, MALAYSIA  
Tel: 088-270672, 270673 Fax: 088-265892  
EMAIL [cmwong@sanctuaryborneo.com](mailto:cmwong@sanctuaryborneo.com)  
Website: [www.sanctuaryborneo.com](http://www.sanctuaryborneo.com)

## TERMS & CONDITIONS

### **OPTIONAL TOURS**

- ❖ Reservation for optional tours , at least 24hours prior to departure
- ❖ Cancellation policy for Optional Tour Package: Should you wish to cancel your booking once it has been confirmed, a cancellation charge of 50% of tour fee will be composed.
- ❖ No refund is available for cancellation after the tour has commenced, ground transportation or any other services
- ❖ The organizer reserved the right to amend tour rates specified on this leaflet without notice.

### **PACKAGE TOUR (2DAYS AND ABOVE)**

- ❖ Should be made at least 7DAYS in advance and subject to room available.
- ❖ Deposit of RM200 or 30% of the tour fare per person must be paid upon reservation and the balance must be paid up within 14 days prior in the date of departure. Cancellation fees per person shall be imposed as follows:-
- ❖ Over 14days (From date of departure) RM200 or 30% of Tour fare
- ❖ 7to 14 days (From date of departure) 50% of tour fare
- ❖ Less than 7 days (From date of departure) full tour fare
- ❖ After commencement of travel, no refund whether in full or in part. Will be given for service included in the programmed, which is not utilized.
- ❖ The company reserves the right to cancel any tour prior to departure for any reason. Should this happen the entire payment will be refunded without any further obligation.
- ❖ The company also reserves the right to change the itinerary with be refunded without notice due to operational reason.

### **OTHERS**

- ❖ All the above rates are quote in RINGGIT MALAYSIA
- ❖ For 1 person, we can quote based on 2 person rates if we have other guests joining, but the guest have to pay for single supplement for the accommodation.
- ❖ **Private tours still can be arranged on request based on 50% surcharge on the above rate (min 2 pax for FIT below 8 paxs package only).**
- ❖ **Below 8 paxs FIT Tour is strictly on SIC (Sit in Coach) basis. And only English Or Malay Speaking Guide provided**
- ❖ **Private Tour is provided for group Minimum 8 paxs and above.**
- ❖ **Subject to High Season surcharge for Ground arrangement ,Accommodation , and restaurant**

### **Our banking details as below:-**

**LO / Cheque** : Sanctuary Borneo Travel Agency Sdn Bhd, Kota Kinabalu  
**Bank Name** : Public Bank Berhad  
**Bank Branch** : City Parade, Centre Point, Kota Kinabalu  
**Bank Account No.** : 3130900312  
**Bank SHIFT CODE** : PBBEMYKL

### **OTHERS**

- All the above rates are quote in RINGGIT MALAYSIA
- Itinerary subject to charge with out prior notice
- English / Malay / Mandarin speaking guides are included in the tour fare and additional charges will be imposed for foreign speaking guides

### **SURCHARGE:**

**RESTAURANT: RM3 per person during Chinese New Year Holidays ( FOR 3 DAYS)**  
**GROUND TOUR: RM20 per person during Chinese New Year Holidays**

### **CHILD RATE:**

- 4-12 years old
- Below 3 year old FOC

### **LIABILITY**

- We highly recommend all tour members to purchase accident, baggage and general liability insurance to protect their travel plan.
- The organizer has the sole and absolute discretion to cancel or shorten their duration of any tour in event of force injury, hostilities, accident or other circumstance beyond the control of the organizer which render unnecessary in the organizer reasonable opinion that such step to be taken. The organizer shall be relieved from all liability for any injury, damage, loss, and accident with any serious injury resulting directly or indirectly from acts of God. Strike and Government regulations, theft, failure of any means, discrepancies or charges of which it has no control.
- Liability for loss or damage to baggage is limited and covers by our insurance company. unless a higher value is declared in advance and additional charges are paid